



West Wycombe Parish Council

Cllr. Gareth Williams
Cabinet Member for Climate Change and the Environment
Buckinghamshire Council

16th June 2022

BY EMAIL

Dear Cllr Williams,

We have been trying for over a month to get a regular and accurate waste collection in our parish.

Many of the roads in our parish have suffered from a lack of collection and there is no sign of this improving, however the worst case currently is the actual village consisting of the High Street, Church Lane and Towerage Lane.

We are a tourist attraction with hundreds of visitors to our Caves, West Wycombe Park and St Lawrence Church and the Mausoleum. Since Monday our residents have had either their purple sacks or their green sacks and recycling bags sitting outside their front doorsteps and on the pavement. In this current hot weather they are all beginning to smell and quite frankly the service we are supposed to be getting is a disgrace.

Ironical that this appalling service has occurred at the same time as all our residents are notified of a charge to be made in July for green waste. Currently our residents deserve a refund of their Council tax.

Until the change of contract we had a good and regular service. Why are certain areas missed out? Why does the same community have different collections on the same day?

We would like a site visit arranged with someone in authority so that they can see for themselves the situation they are dealing with and creating. Our residents do not have bins as their homes front directly on to the pavement and in places the pavements are extremely narrow.

We would like an acknowledgement to this email with a solution.

Yours sincerely,

Sharon Henson
Clerk to the Parish Council

**PLEASE REPLY TO: Clerk to the Parish Council, Mrs. Sharon L. Henson,
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